




# Collaboration Apps in eDiscovery

## Reviewing Collaboration Apps Short Messages

The ability to collect and review collaboration app short message (chat) data with metadata and document relationships in-tact may be affected by the license level for the app and the collection method.

- Conversations – Your review of conversations will identify participants in channels/groups and perhaps attached files for reviewing content in context.
- Reactions – Informal chats often encourage frank reactions.   
- Attachments – Embedded or linked attachments with file metadata.
- File version info - Content from prior file versions may be available.
- Virtual meetings and calls – Call logs and transcripts may exist.
- Cross-platform conversations – Today's business conversations will span mobile devices, personal cloud apps, company apps and more. Pre-litigation forensics often includes recovery and review of cross-platform artifacts.

## Collaboration Apps Metadata

- Chat content
- Conversation participants
- Channels/ Groups
- Reactions
- emojis
- Avatars
- Call data (logs/ transcripts)
- Document metadata
- Document version data

## Where is the Data Stored?

Public and Private chats will vary

- Chat content – cloud app
- Channels/groups – cloud storage
- Attached files – cloud storage
- Linked files – cloud storage
- Some apps allow linked attachments residing on other cloud platforms.

